

A+

B

C

D

F



*If
was graded on customer service,
what would you get?*



With my "WOW" Customer Service Training, you'll learn how to score high grades with parents, students, your co-workers and the community through improved communication and stronger relationships.

Learn how to deliver “WOW” experiences that positively impact your work environment and reputation.

Providing your “customers” with great service helps create a better work environment, better learning environment and a supportive community. I can help you boost your customer service, with proven techniques designed to:

- *Deliver an A+ first impression*
- *Encourage and embrace feedback with class and style*
- *Communicate more effectively*
- *Boost teamwork and morale*
- *Create a red carpet experience*

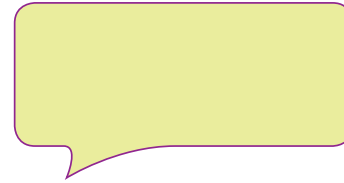


I am a motivational speaker, customer service consultant and founder of Water Cooler “Talk” team-building experiences. Contact me today to see how I can make customer service an essential part of your school’s culture!

402-984-5315

cschwab17@windstream.net
watercoolertalkbycarmen.com

I’ve shared my expertise with other educators and administrators, and the feedback has been outstanding.



Water Cooler “Talk”
4301 Eagle Ridge Road
Lincoln, NE 68516